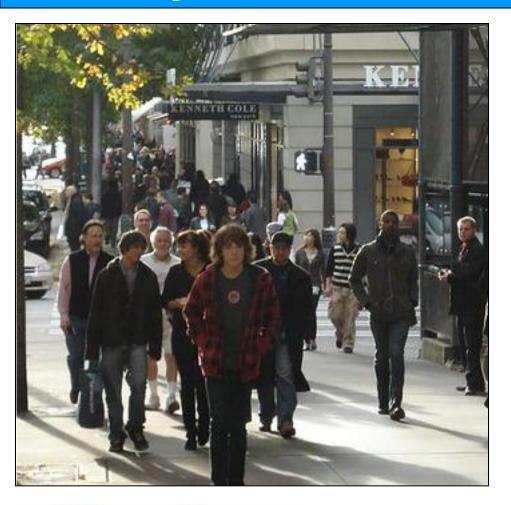
Center City Holiday Pedestrian Safety Education Campaign



City Council
Transportation
Committee

Coverage Report April 27, 2010

Jennifer Wieland
SDOT Policy and Planning





Review of Key KAB Survey Results

- Pedestrian safety is not a problem for more than half of Seattle residents
- Respondents expressed concerns about driver and pedestrian inattention
- Safety is more about behavior than design
- Knowledge does not always translate into desired behavior





A Special Case: Downtown Seattle

- High numbers of collisions
 - Evening commute
 - Winter months
 - Failure to yield
- High volumes of pedestrians
 - Major destinations
 - Transit connections
 - Residents, employees, and visitors
- High level of engineering at intersections
 - Full signals, with countdowns





2009 Winter Holiday Campaign

- Purpose: facilitate behavior change
- Focus: downtown Seattle
- Target audience: drivers and pedestrians
- Background information:
 KAB survey, existing
 framework, Rainier and
 Aurora Traffic Safety Corridor
 programs

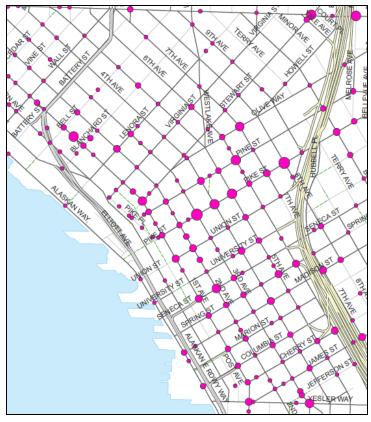




Scope of Project

- Hire communications experts
- Evaluate background information
- Conduct focus groups with key stakeholders
- Develop message and graphics
- Launch campaign with low cost and creative media
- Plan and implement special event
- Develop evaluation plan





Message and Artwork

- Themes
 - This is you
 - Slow down
 - Pay attention
- Reach both drivers and pedestrians
- Communicate what people should do
- Make it fun and catchy
- Focus on the season, but with subtlety





You drive. You walk. Take it slow!





Oh the weather outside is frightful,
But downtown is so delightful,
With so many places to go,
Take it slow! Take it slow!



- Posters and postcards
- Parking pay station stickers
- Metro bus ads
- Coffee sleeves
- Coasters
- Street teams
- T-shirts
- Radio PSAs
- Online presence
- Earned media





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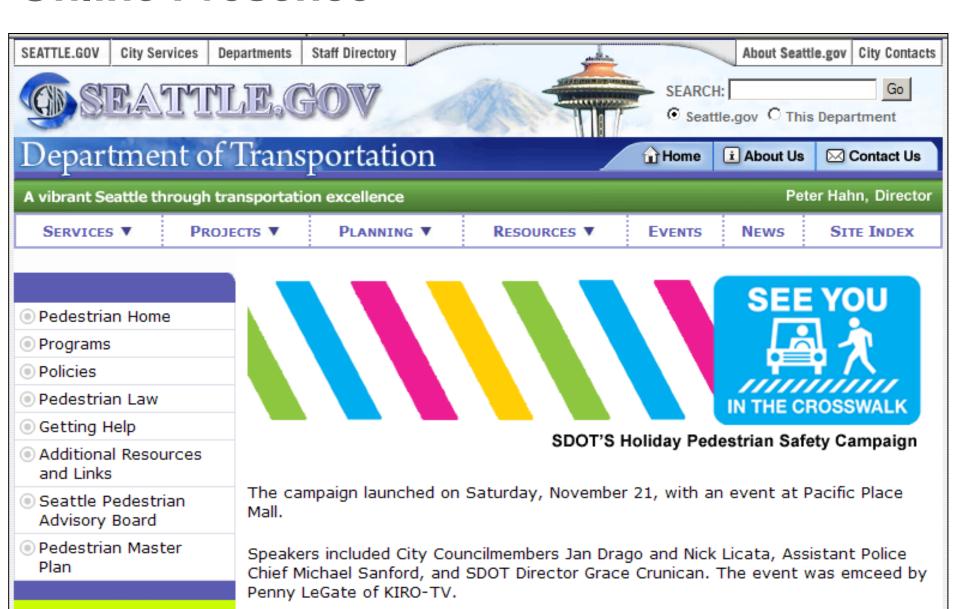




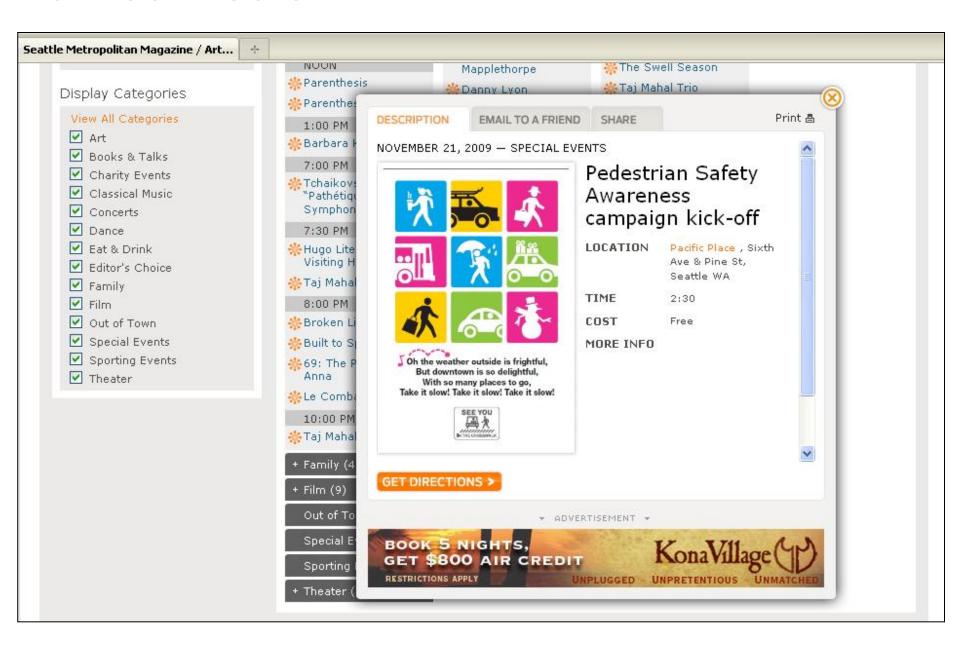
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Online Presence



Earned Media



Campaign Launch Event

- Safety fair at Pacific Place Mall
- Timed to engage shoppers the weekend after Thanksgiving
- Participation from Council, Mayor's Office, SPD, SDOT



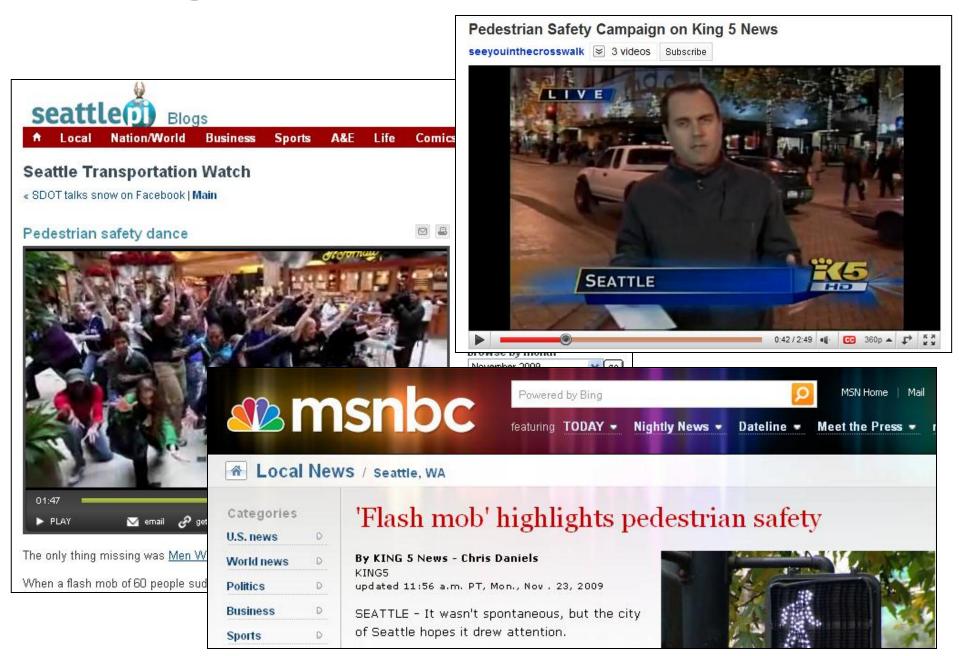
Campaign Launch Event

- Formal event "interrupted" by flash mob
- Choreographed by local dancer Bobby Bonsey
- Dancers used "The Safety Dance" to generate media buzz





Campaign Launch Event



Ongoing PSA Distribution



By the Numbers

- 500 posters
- 10,000 postcards
- 1,000 pay station stickers
- 22 Metro bus kings
- 26 Metro bus interior ads
- 11,250 coffee sleeves
- 10,000 coasters
- 50 flash mob dancers
- 1,300 YouTube hits
- 18 media outlets engaged
- 134 businesses involved



Total Media Cost: \$12,700

Partnerships

- City Council
- Mayor's Office
- Seattle Police Department
- Public Health Seattle and King County
- Seattle Pedestrian Advisory Board
- Pedestrian Master Plan Advisory Group
- Downtown Seattle Association
- Commute Seattle





Next Steps for Evaluation

- Six month online post-test survey
- Review of collision data
- Continue to monitor YouTube views
- Establish baselines for campaign success
- Partner with University of Washington for 2010 campaign
- Redo KAB survey in 2014





